

Burnet Street site update – December 2022

The temporary accommodation village at Burnet Street, Ballina has been leased to provide housing for local people who cannot return home because of flood damage.

This update is to provide you with more information about pod village management and welcoming new Burnet Street residents.

Burnet Street Village

Upcoming works

- Landscaping and installation of under-dwelling cladding.
- The village is expected to be completed in early 2023.

Christmas shut down

- Construction works will temporarily pause over the Christmas period with a limited on-site presence from **Saturday 24 December 2022 – Monday 09 January 2023**.
- Work is expected to recommence **Monday 09 January 2023**, unless otherwise communicated.

New residents

- Many of the residents to Burnet Street Village will begin moving into their new homes over Christmas period and early 2023.
- There may be an increase to local traffic, we appreciate your cooperation during this time.
- A community welcome event is being considered for the Ballina community to come and meet some of the new Burnet Street Village residents. This will be managed by the community housing provider, North Coast Community Housing. Keep an eye out for more details about a welcome event in the new year.

Pod allocations & management

- The Burnet Street Village has been handed over to North Coast Community Housing (NCCH) as the appointed Community Housing Provider.
- NCCH manage the site and support the allocation of residents to the housing units. NCCH will

maintain an on-site presence with on-site security and case management.

- NCCH also works closely with local Recovery Support Services (RSS) to provide the required support for residents, including mental and physical health, financial support and supporting their transition to a more permanent living situation.

NCCH site management

- NCCH standard staffed hours are:
 - 8.30am – 4.30pm for on-site management.
 - 4.30pm – 8.30 for overnight security.

Contact us

- You can email housingtaskforce@resilience.nsw.gov.au or call **1300 003 227** to speak to a member of the project team at any time throughout the project.
- If you need temporary housing, you can register your interest by:
 - Calling Service NSW on **13 77 88**.
- For more information about the Northern Rivers At Home Caravan program, contact Uniting Care on **0403 786 473** or email recovery-support@uniting.org.

Visit the link below or scan the QR code for more information:

www.nsw.gov.au/floods/recovery/temporary-housing



Temporary accommodation sites – Burnet Street, Ballina



Photo: Outside Burnet Street temporary housing pod



Photo: Aerial view of Burnet Street temporary housing village



Photos: Aerial view of Burnet Street temporary housing village

